



# GUARANTEE DECLARATION FOR ABACO



Quality is not an empty word for us. Which is why, in addition to the liability for defects prescribed by law (consisting of supplementary performance, withdrawal, reduction and compensation for damages), we give a guarantee of antimicrobial effectiveness (effectiveness guarantee) for the ABACO surface of SÜdmetall brand fittings in the scope set forth and under the conditions explained below. The guarantee refers to the following features:

- The antimicrobial effectiveness of ABACO against the species Salmonella, Bacillus subtilis, Candida albicans, Escherichia coli and Staphylococcus aureus according to the research results of the Universities of Navarra and Brescia. The effectiveness of ABACO is already very high after just 5 minutes and increases continually over the course of the product's life cycle, the more the product is used. Certificates with the research results are available upon request.
- Damage through usage of the surface (due to scratching by rings, for example) has no effect whatsoever on the antimicrobial effectiveness of ABACO.

The guarantee does not refer to defects caused by improper use or actions.

## **Guarantee period**

The period in which a claim to guarantee service exists (guarantee period) is 20 years for all SÜdmetall ABACO products. The guarantee period starts on the day on which the purchase is made by the first end customer. Please make any claims directly to the seller and present both the product and the sales invoice.

## **Guarantee scope**

The guarantee is worldwide.

## **Guarantee conditions**

Pre-conditions for a claim to a guarantee service:

- The defect must have occurred within the guarantee period under the first end customer and involve the antimicrobial effectiveness of the surface.
- The defective product must be presented.
- Evidence must be provided that the defect occurred within the guarantee period, for example by presentation of the sales invoice. The sales invoice should therefore be kept for the entire guarantee period.

## **Guarantee services**

The guarantee service is provided by SÜdmetall exclusively in one of the following two ways:

Cost-free repair of the product for the first end customer or cost-free replacement delivery of an identical product of equal value.

The right to choose one of these two forms lies with SÜdmetall.

Other costs incurred by the warranty for expenses, shipping or others, do not come under the guarantee service and will not be reimbursed.

## **Care instructions**

All SÜdmetall brand fittings should be cleaned exclusively with a soft duster. No chemical cleaning products can be used on them. The product must be cleaned at least once a week, so that the surface is not covered in dust for long periods of time.

## **Guarantee exclusion**

All exchangeable individual parts, such as screws, connection pins etc. are excluded from the guarantee service. Also excluded from the guarantee is damage due to

- unsuitable and improper use
- incorrect, careless handling
- failure to observe care and installation instructions, modifications and self-repairs
- chemical and physical impacts on the material surface during improper use, e.g. damage caused by sharp-edged objects
- antimicrobial effectiveness against types of pathogens other than those listed in the guarantee declaration

The guarantee does not include any optical changes to the surface (for example, due to scratching by rings). It refers exclusively to the antimicrobial effectiveness of the products.

## **Final provisions**

The guarantee declaration is subject to German law. The place of jurisdiction is Frankfurt am Main, Germany, provided this can be effectively agreed upon.

## **Warrantor**

SÜD-Metall Beschläge GmbH, Sägewerkstraße 5, 83404 Ainring/Hammerau, Federal Republic of Germany.

**Süd-Metall Beschläge GmbH**

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