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## ACCESS DATA E-MAIL



Sehr geehrter Kunde,  
sehr geehrte Kundin,

wir haben in den letzten Monaten hart daran gearbeitet unseren Webshop noch benutzerfreundlicher und moderner für Sie zu gestalten.

Wir freuen uns, dass dieser nun endlich online gehen kann und hoffen Ihnen das maximale Shopperlebnis bieten zu können.

Klicken Sie sich gleich mit Ihren neuen Zugangsdaten rein:  
<https://shop.suedmetall.com/>

Mailadresse:  
Passwort:

Here you will find your access data, consisting of your mail address and the randomly generated password. You can find out how to change the password on page 8.

Zu Ihrer Sicherheit bitten wir Sie, Ihr Passwort nach dem ersten Login im Kundenkonto zu ändern.

Wir wünschen Ihnen ein angenehmes Einkaufserlebnis!

Sollten Sie Fragen haben, steht Ihnen unser Serviceteam gerne zur Verfügung:

Tel.: +49 8654 / 4675-50  
Fax: +49 8654 / 4675-70  
E-Mail: [info@suedmetall.com](mailto:info@suedmetall.com)

Ihr Südmetail-Team

P.S.: Wir freuen uns stets über Ihr Feedback. Teilen Sie es gerne direkt Ihrem zuständigen Außendienstmitarbeiter mit oder kontaktieren Sie uns per Mail unter [shop@suedmetall.com](mailto:shop@suedmetall.com)

**Süd-Metall Beschläge GmbH**  
Sägewerkstr. 5 D - 83404 Ainring/Hammerau

**Kontaktdaten**  
Telefon: +49 8654 / 4675-50  
Fax: +49 8654 / 4675-70  
E-Mail: [info@suedmetall.com](mailto:info@suedmetall.com)

**Geschäftsführer**  
Herbert Persterer-Resch / Manfred Rettensteiner

**Handelsregister**  
Amtsgericht Traunstein HRB 9841  
USt-Id Nr. DE811942394

## REGISTRATION MASK

### First registration

Südmetail webshop

e-mail

password

Register

Did you forget your password?  
[Click here](#)

Are you already a customer but don't  
have access data yet?  
[Request access data](#)

You are not yet a customer with us?  
[Register for our dealer portal](#)

Please [contact us](#) if you have a problem  
logging in.

When you enter our webshop you will get to the login screen. Enter your e-mail address and copy the generated password, which you have received by e-mail (see page 3) into the field below.

Then click on "Register".

## REGISTRATION MASK

## Password forgotten

Südmetail webshop

e-mail

password

Register

Did you forget your password?  
[Click here](#)

Are you already a customer but don't have access data yet?  
[Request access data](#)

You are not yet a customer with us?  
[Register for our dealer portal](#)

Please [contact us](#) if you have a problem logging in.

If you have forgotten your password, click on the corresponding line in the highlighted area. Then you will receive a link to your e-mail. When you click on this link, the window below will open.

Enter a new password

Now simply assign a new password for the B2B webshop.

Your new password should

- contain at least 6 characters
- Uppercase and lowercase letters included
- contain at least 1 special character

Password \*

Password repeat \*

Save on computer

Now assign a new password. This must contain the following:

- at least 6 characters long
- at least one lower case letter
- at least one capital letter
- at least one digit
- at least one special character

Now enter the password again and click "Save on computer".  
Now the new password is linked to your account.



## REGISTRATION MASK

### Request access data

Südmetall webshop

e-mail

password

Did you forget your password?  
[Click here](#)

Are you already a customer but don't have access data yet?  
[Request access data](#)

You are not yet a customer with us?  
[Register for our dealer portal](#)

Please [contact us](#) if you have a problem logging in.

Register

You are already a customer, but have not yet requested any access data? Then click on the corresponding line in the highlighted area. The window below will open and you can register.

Request access data

As an existing customer, you can easily request your access data for the B2B web shop. Our sales team will contact you by email as soon as possible.

Customer number (entry leads to faster processing!)

Salutation \*

Surname \*

Company \*

Fill in all fields marked with an asterisk in the contact form and you will receive your access data by mail (see page 3).

REGISTRATION MASK

Request access data

Südmetail webshop

e-mail

password

Register

Did you forget your password?  
[Click here](#)

Are you already a customer but don't have access data yet?  
[Request access data](#)

You are not yet a customer with us?  
[Register for our dealer portal](#)

Please [contact us](#) if you have a problem logging in.

You are not yet a Südmetail customer? Then click on the corresponding line in the marked area. The window below opens and you can register.

Become a specialist dealer now

Register with your data in the B2B web shop. To do this, fill out the following registration form completely. Our responsible employees will take care of your request as quickly as possible.  
Please note that Südmetail can only deliver to processors and retailers (B2B)!

Salutation \*

Surname \*

Company \*

Fill in all fields marked with an asterisk in the contact form and you will receive your access data by mail (see page 3).

REGISTRATION MASK

Request access data

Südmetail webshop

e-mail

password

Register

Did you forget your password?  
[Click here](#)

Are you already a customer but don't have access data yet?  
[Request access data](#)

You are not yet a customer with us?  
[Register for our dealer portal](#)

Please [contact us](#) if you have a problem logging in.

Do you have a question about a Südmetail product or any other request? Click on the corresponding line in the highlighted area. The window below will then open and you can send us a contact request directly.

Contact

Unfortunately, we have to refer private customers to the processing industry and trade, since direct purchase of our goods is not possible. Thank you for your understanding!

Süd-Metall Beschläge GmbH  
Sägewerkstraße 5  
D – 83404 Ainring /Hammerau

Tel.: +49 8654 / 4675-50  
Fax: +49 8654 / 4675-70  
Email: [info@suedmetall.com](mailto:info@suedmetall.com)

Our service team is there for you:  
Monday to Thursday from 7.45am to 5pm  
Friday from 7.45am to 3.30pm

Email \*

Customer number (entry leads to faster processing!)

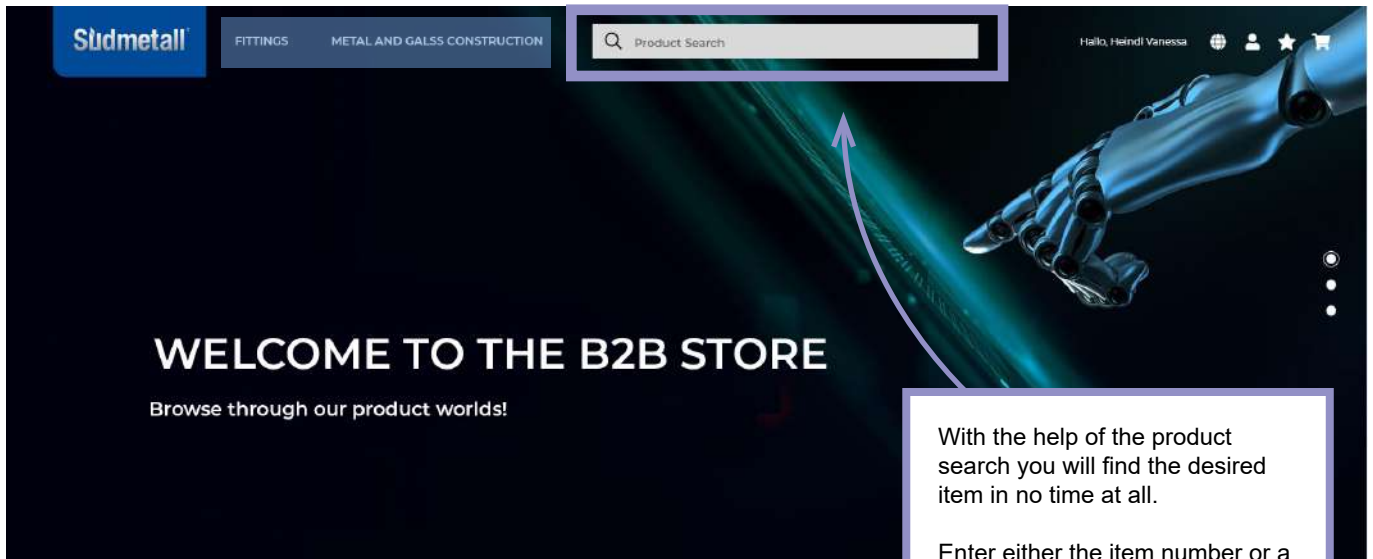
Company name \*

Surname \*

Fill out all fields marked with an asterisk in the contact form and a responsible service employee will get back to you promptly.

You can also reach our service team during office hours by phone at +49 (0)8654 4675-50.

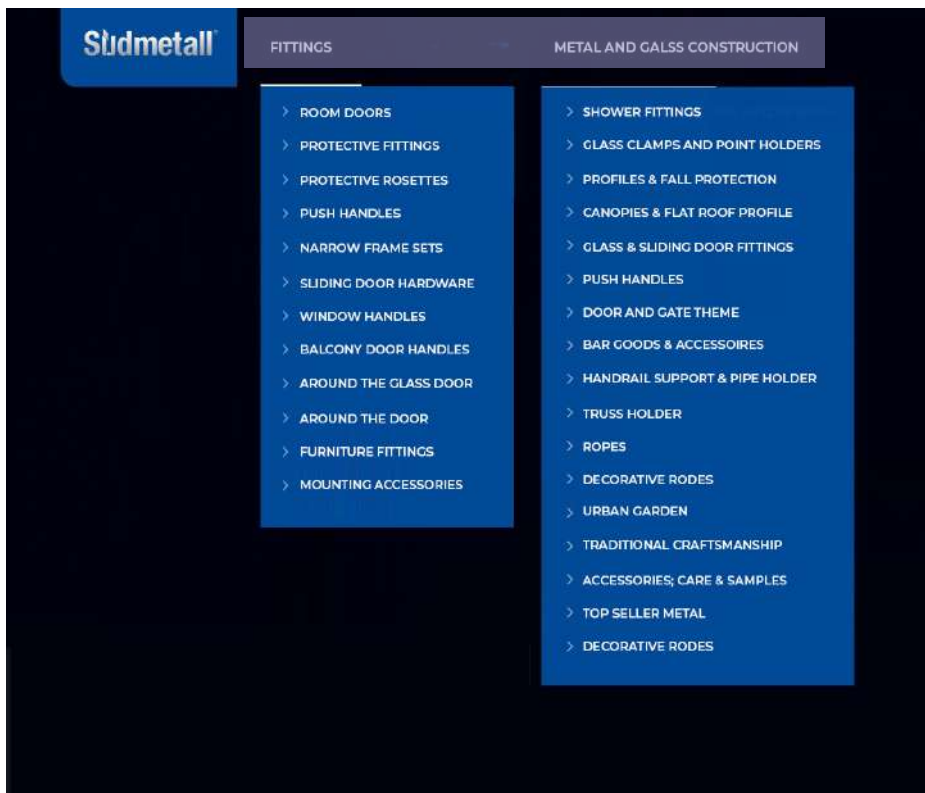




With the help of the product search you will find the desired item in no time at all.

Enter either the item number or a search term and browse through the search results.

Or just click through our different categories:



## USER PROFILE

In the user profile you will find all information about your profile:  
Customer number, name, e-mail address, main delivery address and password.

SÜDMETALL > [My Account](#)

Here you can also assign a new password. To do this, simply enter the old password and specify a new password in the following field.

This must contain the following:

- at least 6 characters long
- at least one lower and upper case letter
- at least one digit
- at least one special character

Now enter the password again and click on "Save on computer".  
Now the new password is linked to your account.

## CUSTOMER PROFILE

In your customer profile you will find all the information that we have stored about you in our system. If any information is not up to date, please inform us about any changes by sending an e-mail to [info@suedmetall.com](mailto:info@suedmetall.com). You cannot make any changes in this area yourself!

SÜDMETALL > [My Account](#)

<a href="#">user profile</a>	<b>customer profile</b>	
<b><a href="#">customer profile</a></b>	<b>Customer number.</b> 238506	<b>Phone number.</b> 08654-467550
<a href="#">user management</a>	<b>Surname</b> Sud-Metall GmbH	<b>fax number</b> 08654-3672
<a href="#">delivery addresses</a>	<b>name 2</b> 	<b>e-mail</b> info@suedmetall.com
<a href="#">orders</a>	<b>address</b> 	<b>home page</b> 
<a href="#">document archive</a>	<b>address 2</b> Sägewerkstr. 5	
<a href="#">favourites</a>	<b>Postal code</b> 83404	
<a href="#">Buy again</a>	<b>Location</b> Ainring	
<a href="#">New return</a>	<b>country</b> 	
<a href="#">De-register</a>		

## USER MANAGEMENT

In the User Management field, you can create an unlimited number of new users. To do this, simply click on the "New" button.

There is only one "main user", this is the one that is stored in our system.

Please note that each e-mail address can only be used for one user. Otherwise the e-mail address will be blocked.

SÜDMETALL > My Account

user management

SURNAME	E-MAIL	MAIN USER	
Süd Metall GmbH	info@suedmetall.com	Yes	<a href="#">details</a>

[New](#)

[Deregister](#)

SÜDMETALL > User management

user management

[To overview](#)

Customer number.  
238506

main user  
 user management  
 view orders  
 carry out orders  
 post returns

Surname

e-mail

main delivery address

password

Password repetition

[Save on computer](#)

Here you can determine by clicking, which permissions the respective user may have.

Fill in the following form with the user's data and assign a password at the end. Then click on "Save on computer".

## DELIVERY ADDRESS

In the Shipping addresses field you can edit your shipping addresses and also add new ones if necessary. Delivery addresses can be viewed and changed via the "Details" button.

If you want to create a new delivery address please click on the field "New".

SÜDMETALL > [My Account](#)

- user profile
- customer profile
- user management
- delivery addresses**
- orders
- document archive
- favourites
- Buy again
- New return

De-register

### delivery addresses

SURNAME	ADDRESS	POSTAL CODE	LOCATION	
Locking Systems Leipzig CmbH	Apelsteinallee 1	04416	Markkleeberg	<a href="#">details</a>
Süd-Metal Fittings GmbH	Sawmill Street 5	83404	air ring	<a href="#">details</a>

[New](#)



SÜDMETALL > [Delivery addresses](#)

- user profile
- customer profile
- user management
- delivery addresses**
- orders
- document archive
- favourites
- Buy again
- New return

De-register

### delivery addresses

[To overview](#)

Surname

name 2

contact person

address

address 2

Postal code



Fill in the required fields in the following form: Name, Address, Postcode and City. All other fields are optional. Then click on "Save on computer".



## ORDERS

In the field Orders you get an overview of all your orders in our Südmetail - Webshop. If you click on the button "Details", you will get to the detailed view of your order.

SÜDMETALL > My Account

- user profile
- customer profile
- user management
- delivery addresses
- orders**
- document archive
- favourites
- Buy again
- New return

De-register

### orders

DOCUMENT NUMBER	DOCUMENT TYPE	YOUR REFERENCE	DATE	TOTAL	
22912	Order		05/24/2023	€94.00	<a href="#">details</a>
21271	Order		04/17/2023	€673.70	<a href="#">details</a>
20780	Order		04/04/2023	€66.60	<a href="#">details</a>
19981	Order		03/17/2023	€52.20	<a href="#">details</a>
19796	Order		03/14/2023	€14.40	<a href="#">details</a>

Date  
17/04/2023

Customer number.  
12345

Surname  
Südmetail GmbH

e-mail  
shop@suedmetall.com

**Billing address**  
Südmetail GmbH  
4822 Bad Godesburg  
Austria

**Delivery address**  
Südmetail GmbH  
4822 Bad Godesburg  
Austria

	ARTICLE NO.	DESCRIPTION	COMMISSION	CROWD	YOUR PRICE	ROW AMOUNT
	5016.5000	Glazing bead rail with tab		6	€88.00	€528.00
	5016.1060	Rubber insert for glazing bead profile GL16.76-17.52		2	€39.90	€79.80
	5016.3070	End cover for glazing bead profile - right		1	€11.90	€11.90

Using the search function, you can search for a very specific order. You can filter your search by the document number and date.

## DOCUMENT ARCHIVE

In the Document archive field you will find your offers, orders, invoices, delivery bills and credit bills. Here you also have the possibility to filter by document number, date and the document type.

SUDMETALL > My Account

- user profile
- customer profile
- user management
- delivery addresses
- orders
- document archive**
- favourites
- Buy again
- New return

⇨ De-register

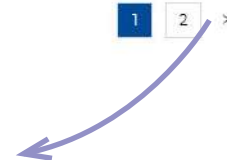
### document archive

DOCUMENT NUMBER	DOCUMENT TYPE	YOUR REFERENCE	DATE	TOTAL	
00000000	Order		05/24/2023	€84.00	details
NO-L-00000002	Delivery		04/18/2023	-	PDF details
NO-L-00000003	Delivery		04/18/2023	-	PDF details
NO-00000000	The invoice		04/18/2023	€713.70	PDF details
00000000	Order		04/17/2023	€673.70	details
NO-L-00000000	Delivery		04/04/2023	-	PDF details
NO-00000000	The invoice		04/04/2023	€74.50	PDF details
00000000	Order		04/04/2023	€66.60	details
NO-L-00000000	Delivery		03/20/2023	-	PDF details
NO-00000000	The invoice		03/20/2023	€60.10	PDF details

1 2 >

Under "PDF" you can open and download delivery bills, invoices and credit notes as PDF.

Under "Details" you will open the detailed view.



## FAVORITES

In the Favorites section you can sort and manage your favorite items in favorite lists.

SÜDMETALL > [My Account](#)

- user profile
- customer profile
- user management
- delivery addresses
- orders
- document archive
- favourites**
- Buy again
- New return

⇒ De-register

### favourites

#### Metal top seller

Number of elements: 3

- 👁 To sue
- ⚙ Edit
- 🗑 Extinguish

#### Fittings top sellers

Number of elements: 6

- 👁 To sue
- ⚙ Edit
- 🗑 Extinguish

+ Add to

**AKTION**  
**TOPSELLER**



#### Ronny II-R

Ronny II lever handle series with round rosettes in the Top Speed variant. Tested according to EN 1906 use category 3.

Article No. 32.51.5100

✔ In stock

0 + - Add to cart

☆ Add to favorites

Adding to a favorites list ✕

Metal top seller

Fittings top sellers

Create new list

Interrupt Save on computer

To add a product to favorites, simply click on the "Add favorites" star.

Add your new favorite to a list. You can also directly create a new favorites list directly. To do this, click on "Create new list".

## BUY AGAIN

The "Buy again" section lists all the items you have already purchased in the past. If you want to buy the item again, just click on "Add to cart" and the item will be automatically added to the cart.



In the field next to it you can also adjust the quantity.

SÜDMETALL → [My Account](#)

- user profile
- customer profile
- user management
- delivery addresses
- orders
- document archive
- favourites
- Buy again**
- New return

→ [De-register](#)

### Buy again

	<b>Handrail support for welding</b> Stainless steel grain 240 matt, wall disc 70 mm with clip function, pin 12 mm, wall distance 72 mm, max. load 35 kg, for welding Article no. 50.01.7630	<span>☆ add to favourites</span> ✔ In stock <del>€5,00</del> 0 + - <b>Add to Cart</b>
	<b>truss holder</b> Stainless steel grain 240 matt A2, 2 parts, with flat connection for round material Ø 10 mm Article no. 50.01.0970	<span>☆ add to favourites</span> ✔ In stock <del>€3,00</del> 0 + - <b>Add to Cart</b>

## NEW RETURN

In the "New returns" field you can register your returns in the web store.

Please note that you can only register your returns in the "Returns" field! A service representative will contact you and process your return request with you step by step. Please follow the instructions, which you will receive by e-mail after registering your return.

In the search bar you can search for the desired order by reference number (order - no., invoice - no., delivery bill - no., etc.). Then click on the order you want to return.

SÜDMETALL > [return](#)

### returns

To register a return with us, use the reference number (order number, invoice number, delivery note number, etc.) to search for the desired order in the delivery list. By clicking on "Search" your orders will be searched for the reference number. Then click on the order you want to return. Please indicate how many items from your order you would like to return, select a reason for the return and, if necessary, give us a description in the "Reference" field. Then click on "Send".

#### Seek



DELIVERY NOTE NO.	POSTING DATE	YOUR REFERENCE	ADDRESS	POSTAL CODE	LOCATION
KD-L2772243	01/10/2022			4822	Bad Gaisern
KD-L2795377	02/15/2022			4822	Bad Gaisern
KD-L2795374	02/15/2022			4822	Bad Gaisern

Indicate how many of the items and why you want to return them. If necessary, you can also fill in the reference.

Finally, simply press Send and a Südmetail representative will contact you regarding the return.

#### Delivery

Delivery note no.

address

Postal code

Surname

address 2

Location

posting date

ARTICLE NO.	DESCRIPTION	CROWD	SENT BACK	RETURNABLE	RETURN
5007630	Handrail support A2 K240, pin 12mm for welding,	100	0	100	0
50130780	Glass clamps stainless steel, V2A for flat connection	15	0	15	0

your reference

RETURN REASON

- Wrong item was ordered
- Goods do not meet expectations
- Missing quantity in packaging
- Goods are defective
- Damage in transit
- The goods do not match the delivery note

Return



## SHOPPING CART


Using the Quick - Order function, you can quickly and easily add items to the shopping cart by entering the item number optionally the special size and quantity.

SUDMETALL > shopping cart

### Quick order

Article no.  special size  Commission  Crowd

Your shopping cart contains 1 item with a total value of €36.45.

ARTICLE NO.	DESCRIPTION	SPECIAL SIZE	LIST PRICE	DISCOUNT	YOUR PRICE	CROWD	COMMISSION	ROW AMOUNT
 52.07.0100	<b>Elena shower door hinge</b> Bright chrome-plated brass with lifting/lowering mechanism, with screw-on strap, for easy assembly and adjustment, locks when opening 90°, zero position can now be adjusted, height					1		€36.45
<input type="button" value="To update"/> <input type="button" value="Empty cart"/> <input type="button" value="To checkout"/>								
1 item in the shopping cart					<b>Total</b>	€36.45		

Here you can add your favorites in the shopping cart.

Here you can make or view the following entries:

- **SPECIAL MEASURE:**  
The details of the special measure which can still be edited or removed in the shopping cart.
- **LIST PRICE:**  
The list price is displayed here.
- **DISCOUNT/YOUR-PRICE:**  
The discount is deducted here in percent and displayed in the next step.
- **QUANTITY:**  
You can adjust the quantity with the plus or minus button. The arrow next to it ensures that the quantity and the price update.

## COMMISSION

In this field you can insert the commission. Once the field is filled in, the corresponding commission will be taken (see below).

SUDMETALL > Fittings > Push handles > Push handles > Push handle Corfu

< Back to search result

TOP SELLER



### Push handle Corfu

Corfu series pull handle, with straight supports. Grip thickness Ø 30mm. Available in different lengths and surfaces. Without assembly/fastening material.



surface

length

hole spacing

Commission

### variants

ARTICLE NO.	SURFACE	LENGTH	HOLE SPACING	AVAILABILITY	PRICE	PU	COMMISSION
37.33.0400	●	300mm	200mm	✓	€12,400	STK	Huber <input type="text" value="0"/> <input type="button" value="+"/> <input type="button" value="-"/>
37.33.0410	●	400mm	300mm	✓	€13,500	STK	Mayer <input type="text" value="0"/> <input type="button" value="+"/> <input type="button" value="-"/>
37.33.0420	●	500mm	300mm	✓	€15,000	STK	Müller <input type="text" value="0"/> <input type="button" value="+"/> <input type="button" value="-"/>
37.33.0430	●	600mm	400mm	✓	€16,500	STK	Kunz <input type="text" value="0"/> <input type="button" value="+"/> <input type="button" value="-"/>
37.33.0440	●	800mm	600mm	✓	€18,500	STK	Fries <input type="text" value="0"/> <input type="button" value="+"/> <input type="button" value="-"/>

You can modify the individual commission fields here individually and also use different commissions.

## COMMISSION



In the shopping cart you have again the possibility to change the commission on the articles.

SUDMETALL > shopping.cart

### Quick order

Article no.  special size  Commission  Crowd

Your shopping cart contains 2 items with a total value of €67.50.

ARTICLE NO.	DESCRIPTION	SPECIAL SIZE	LIST PRICE	DISCOUNT	YOUR PRICE	CROWD	COMMISSION	ROW AMOUNT
 37.33.0400	<b>Pull handle Corfu, stainless steel sat.</b> Handle thickness Ø 30 mm, L 300, LA 200 straight, without fastening material				€32.40	1 <input type="button" value="+"/> <input type="button" value="-"/> C	Huber	€32.40
 37.33.0410	<b>Pull handle Corfu, stainless steel sat.</b> Handle thickness Ø 30 mm, L 400, LA 300 straight, without fastening material				€35.10	1 <input type="button" value="+"/> <input type="button" value="-"/> C	Mayer	€35.10