

Cleaning recommendation for soft-touch surfaces

Suitable products:

- Neutral aqueous cleaning agents and neutral synthetic cleaning or wetting agents are suitable for removing loose dirt from painted surfaces
- Construction soiling (cement milk and lime splashes) can attack the surface and should be avoided

Important: The surfaces that need to be cleaned, should be cleaned as gently as possible and then rinsed thoroughly with water, as residues of salts, acids or alkalis can cause corrosion. Never use scouring agents or abrasives!

Unsuitable products:

- Strongly acidic, aqueous cleaning agents: if acetic acid, oxalic acid, phosphoric acid are used concentrations above 0.5 % are not permitted. Other acids, such as hydrochloric acid, sulphuric acid, etc., are unsuitable in any concentration
- Strongly alkaline, aqueous cleaning agents: These products are generally prohibited for cleaning coatings
- Solvent cleaners Esters, ketones (e.g. acetone), glycol ethers, petrol, thinners (e.g. nitro thinner), stain remover and chlorinated hydrocarbons are unsuitable
- Do not use products of unknown chemical origin
- During cleaning, surfaces must be cool ($T_{max} = 30^{\circ} C$) and should not be exposed to direct sunlight
- The cleaning agents must also be cold ($T_{max} = 30^{\circ} C$), please do not use spray or steam products

This recommendation corresponds to the current state of experience in general and is not legally binding. In case of doubt and in special cases, a preliminary test is required.

