### Sildmetall



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# PRODUCT DESCRIPTION

# I-TOPIC

#### **1. PRODUCT DESCRIPTION ÜTOPIC**

ÜTopic is a retrofit motor for mechanical locking cylinders that can be controlled using a free app. It enables the motorized opening and closing of the door. It is automatically controlled either using a wireless keypad, fingerprint reader with integrated keypad, wireless hand-held transmitter or your own smartphone (Bluetooth).

The APP (Android & IOS) must be installed on the respective smartphone during commissioning. Additional authorizations can be generated and managed, which can be sent to other users using a code, among other things. Time-defined authorizations can also be easily set via the APP: This enables, for example, automatic locking at certain times, access authorization for a limited period of time.

With its simple operation, slim design and rechargeable battery, ÜTopic ensures greater safety and convenience in the home. There is no need to change the battery, it only needs to be recharged every 60 to 90 days using a charging cable (micro USB interface with magnetic coupling).

ÜTopic can be used for all doors with a cylinder lock and is perfect for retrofitting. No wiring of the door leaf is required. The existing cylinder does not need to be replaced, but can continue to be used. The key must be sawn off according to the template. It is important that the profile cylinder protrudes 3.5 - 4 mm. Alternatively, the profile cylinder can be replaced by a cylinder already prefabricated by Südmetall together with 4 keys. In this case, there is no need to cut off the key.



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#### SCOPE OF DELIVERY / ACCESSORIES

#### 2. SCOPE OF DELIVERY

- 1 ÜTopic motor cylinder
- 1 micro USB charging cable with magnetic coupling / use ouput 5V power supply unit (not included)
- 4 fixing screws
- 1 piece Allen key



#### 3. COMPATIBLE ACCESSORIES (NOT included in the scope of delivery!)

- · Wireless keyboard
- Fingerprint reader with integrated keypad
- Wireless remote control
- Design wireless remote control
- Smarthome Automation Interface
- Auto Locking Module
- WLAN Hub



#### MOUNTING INSTRUCTIONS

#### **4. MOUNTING INSTRUCTIONS**

#### **4.1 PREPARATION**

With the ÜTopic, both the existing cylinder and a cylinder purchased together with the ÜTopic from Südmetall can be used.

If you are using the existing cylinder, the following preparatory work must be carried out first:

- Check that the existing cylinder protrudes at least 3.5 4 mm
- Saw off the key head using a vice etc. and then smooth the edges with a file (note: Südmetall accepts • no liability for damage!)
- Some keys may be thinner than 2.4 mm (approx. two euro coins thick). In this case, you may need to thicken the key with a few turns of adhesive tape after or before cutting it off



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#### MOUNTING INSTRUCTIONS





Cut off the key, then lightly file off the rough edges.





The thickness of the key should be at least 2.4 mm wide. If it is thinner, \* wrap it several times with adhesive tape until a thickness of approx. 2.4 mm is reached! A 2 Euro coin has the ideal thickness - therefore it is best to use it as an aid.

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#### MOUNTING INSTRUCTIONS

#### 4.2 MOUNTING THE ÜTOPIC MOTOR CYLINDER

- · Insert the modified or sawn-off key into the cylinder
- Check the position of the motor cylinder the arrows must point upwards
- Place the ÜTopic motor cylinder in the correct position and screw it to the inside of the door using the screws and Allen key included in the scope of delivery





#### OPERATING INSTRUCTIONS

#### 5. DOWNLOADING THE ÜCONTROL APP

• Download the free app (Android or IOS) using the QR code on your smartphone:



#### **ATTENTION!**

Does not work with lpad or tablet!



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#### OPERATING INSTRUCTIONS

#### 6. COMMISSIONING VIA APP

- Cell phone settings activate "Location" and "Bluetooth" e.g. Play Store
- Open the ÜControl app on your smartphone
- Tap on "OK"
- Tap on "Allow" to continue
- Register in the app
- Enter your e-mail address and password in the corresponding fields. After you have entered your login information, tap the "Sign in" button
- Select your preferred background from the list. After making your selection, tap on "Next"
- · Check your settings and options. When you are ready to complete the setup, tap on "Finish setup"



INSTALLATION

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#### OPERATING INSTRUCTIONS

- Click on the plus symbol in the app to add a new device
- After clicking on the plus symbol, you will be asked what type of device you want to set up. Choose between "Smartlocks" and "Other products" such as WLAN Hub, click on ÜTopic again As soon as the ÜTopic is installed on the door, click on "Yes"
   Note: Please do not continue with the setup wizard until you have installed the ÜTopic on your door! Follow the instructions in the ÜControl app



#### ATTENTION! Only carry out the settings with the door open.





#### OPERATING INSTRUCTIONS

#### 7. ADD USER (ACCESSORY OR SMARTPHONE USER)



#### 7.1 SMARTPHONE USER INVITATION ACCEPTANCE



ATTENTION! From here on, the invited user must be directly in front of the device.

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#### OPERATING INSTRUCTIONS

#### 8. MANAGE USERS



#### 9. DEVICE SETTINGS



Click on the various terms to obtain detailed explanations.

#### ATTENTION!

After making the respective changes to the device settings, confirm with "Save"!

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#### OPERATING INSTRUCTIONS

#### **10. RECHARGE ÜTOPIC**

- If you hear three short beeps after operating the ÜTopic or if the turning speed slows down compared to the usual speed, you need to recharge the ÜTopic. The APP also shows you the battery status of the ÜTopic
- The device takes approx. 3 hours to charge. We recommend charging it under supervision every 60 to 90 days, even if the batteries are not empty
- Use the supplied cable. At your own risk, you can use any or longer 5V DC micro USB charging cables or a power bank. Only use high-quality chargers, cables and power banks (not higher than 5VDC)
- The ÜTopic works even when it is in charging mode. The device continues to lock your door even when it is in charging mode
- If you are leaving your home for a longer period of time, fully charge the device first and take your mechanical key with you. If you are going away for longer than 2 months, switch the ÜTopic to childproof mode after charging. Otherwise, the batteries of your product would become defective due to deep discharge



#### OPERATING INSTRUCTIONS

#### **11. EVENT REPORTS / EVENTS**



Use filter options if necessary

#### **12. SOFTWAREUPDATES**



#### ATTENTION!

Please check regularly whether new software updates are available to make your experience with the ÜControl app even better.



#### OPERATING INSTRUCTIONS

#### **13. RESET OPTIONS**

#### 13.1 VIA THE APP



#### ATTENTION!

This step cannot be undone! All data will be deleted.

#### **13.2 DIRECTLY ON THE DEVICE**



Prepare the charging cable by plugging it into the socket. Press and hold both buttons until you hear the second long beep. Release the buttons and quickly plug in the charging cable. After plugging in, you will hear another short beep.



#### OPERATING INSTRUCTIONS

#### 14. FAQ

#### ÜTopic cannot be fully locked or unlocked

There may be a high level of friction on the lock or the latch. This may be caused by the door sagging or an unadjusted locking mechanism. Check whether you can open the lock and latch easily with a key. If there is a problem with the door or the lock, it must be rectified. Pay attention to the correct preparation of the key.

- The batteries of the ÜTopic may be low. Recharge the batteries
- The ÜTopic must be set after installing the Smartlock on the lock

#### Cylinder cannot be locked or unlocked although the ÜTopic is turning

Please make sure that the key head has been cut off correctly!

If there is a problem with the connection between the motor and the rotating shaft, please contact us on +49 8654 4675 50

#### Buttons on the ÜTopic cannot be pressed

The childproof lock would be activated. To deactivate the childproof lock, press the two buttons on the ÜTopic and wait until you hear 3 short warning tones.

#### Settings of the ÜTopic cannot be changed with the smartphone

The smartphone is not logged in as admin for the ÜTopic. If you want to change the master of the ÜTopic, you can appoint the user as the master (see p. 11 User administration)

#### Smartphone cannot connect to the device

- For Android smartphones, all permissions (e.g. location, Bluetooth, etc.) requested during the installation
  of the application must be granted without restrictions. If you have not allowed the app to achieve the
  requested permissions, you must uninstall the application, then reinstall it and allow the requested permissions during installation
- If you have this problem when logging in your smartphone to ÜTopic, you may have forgotten to switch ÜTopic to login mode

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# OPERATING INSTRUCTIONS

#### Buttons on the ÜTopic do not work

- The smart lock is in childproof mode (night mode)
- The Smart Lock no longer works due to a low battery. Charge the device for 3 hours using the charger supplied
- If the device is not used for a longer period of time, the batteries may be damaged
- Check the button mode, if it is in B2 mode, you will not be able to use the buttons

#### Locking and unlocking buttons work in the wrong direction

You must reverse the locking path in the settings.

#### Mechanical key can not be used on outside door

- The Key Entry section on the device information screen should be active. If not, you need to reset your ÜTopic and link it to the admin. Software version 109 or higher has the option to activate the key entry mode via the app:
- > Press the button "Enable key input", disconnect the connection to the lock and wait 10 seconds. After these steps you must be able to use the key from the outside.
- You may not have set the position for the key override. You can make the setting in the "Advanced Settings" section



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#### OPERATING INSTRUCTIONS

#### The control buttons do not work

It often happens that customers accidentally activate the child function by pressing the two control buttons at the same time. As a result, the ÜLock no longer responds to the manual operation of the right or left button. To deactivate the child lock again, both control buttons must be held at the same time for several seconds.



Press and hold both control buttons at the same time for 2 seconds: child function is activated!



Due to the child lock function, the ÜTopic does not react, either by pressing the left or the Right button!



Press and hold both control buttons at the same time for 2 seconds: child function is deactivated again!

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The ÜTopic reacts now that the child lock has been deactivated!

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