



NEW DELIVERY TERMS effective 01.09.2026

Dear Customers,

we would like to inform you that our **delivery terms will change as of 1 September 2026**.

We understand that some conditions were only adjusted in mid-June. However, recent developments now require a fundamental revision. We have designed the changes to be transparent, easy to understand, and as fair as possible for you.



Parcel delivery

Order value from 0,00 € to 75,00 €

Service charge of 19,95 € per order

(The service charge includes all shipping and handling costs. Separate postage charges, as applied previously, will no longer be charged. The small-order surcharge will also no longer apply)

Order value from 75,00 € to 350,00 €

Service charge of 15,95 € per order

(The service charge includes all shipping and handling costs. Separate postage charges, as applied previously, will no longer be charged)

Free delivery for orders of 350,00 € net or more

No service charge and no postage fees apply



Freight shipping

Order value from 0,00 € to 1.000,00 €

Freight charge of 50,00 € per bundle/pallet

**A packaging cost contribution of 15,00 €
applies to each freight shipment**

Free delivery for orders of 1.000,00 € net or more

No freight charge applies

**A packaging cost contribution of 15,00 €
applies to each freight shipment**

All prices are quoted net in euros (€), excluding statutory VAT. Different terms apply to deliveries to other countries. Shipping costs for international deliveries are available on request.

Back orders will continue to be shipped free of charge. All other provisions of our current Terms and Conditions of Delivery and Payment remain unchanged.

We kindly ask for your understanding regarding these adjustments and sincerely thank you for your trust and continued cooperation.

Yours sincerely,

Your Südmetall Team